Face masks must be worn on all services and in all buildings of public transport in Switzerland as of 19 October 2020. This pertains to all stations, including platforms, underpasses, and shops. If you follow the protection measures, you will travel in safety.
Masks must be worn on public transport services and in associated buildings. The requirement to wear masks does not apply to people who cannot wear face masks for particularly good reasons – in particular medical reasons – or to children aged under 12.

The key points:
- As more passengers will be using public transport again, it is important that the Confederation’s hygiene stipulations and the protective measures for public transport are adhered to. They enable safe travel.
- Throughout Switzerland, it is compulsory to wear masks when using public transport. Masks must also be worn in stations, on platforms, as well as in waiting rooms, underpasses and shops.
- The requirement to wear masks does not apply to people who cannot wear face masks for particularly good reasons – in particular medical reasons – or to children aged under 12.
- FOPH FAQ on requirement to wear masks (in German)
- As more passengers will be using public transport again, it is important that the Confederation’s hygiene stipulations and the protective measures for public transport are adhered to. They enable safe travel.
- Supersaver tickets and Saver Day Passes are available for purchase. The services provided by SBB Rail Catering are also available, as are group reservations and luggage transport.

What protection measures must be followed on public transport?
The protection measures for public transport and the hygiene stipulations of the Federal Office of Public Health (FOPH) must be observed when using public transport. SBB has drawn up a protection plan based on FOPH stipulations. Masks must be worn on all services and in all buildings of public transport. Only children below the age of 12 and people who cannot wear masks for medical reasons are excepted from this rule.

Wear your mask properly – here’s how to do it.

Eating and drinking is still permitted on public-transport services – you can remove your mask to do so. The areas where masks must be worn are signposted. Be considerate towards each other and keep your distance: at stops, counters, ticket machines, when boarding and alighting and, as far as possible, on the vehicles. Staff who come into contact with passengers must make passengers not wearing masks aware that there is a requirement to do so. Protecting customers and staff is a priority for Switzerland’s public transport companies. The number of people using public transport has increased in the last few weeks. By adhering to the requirement to wear a mask and the existing protective measures, we can help to prevent the spread of the virus.

Please observe the following protection measures:
How do I use a mask properly?
You can find information on the correct use of masks on the FOPH website. Never keep surgical masks after use. Instead, dispose of them immediately in a bin. Public-transport companies do not issue masks.

- Please ensure you have your own protective equipment.

Surgical masks can be bought in many station shops, such as kiosks, pharmacies, supermarkets and convenience stores. The Selecta vending machines at railway stations are also stocked with protective masks. You can find all relevant information on the stations online.
Which trains are running again from 8 June?

Customers can use the full range of national long-distance and regional services again from 8 June. A few restrictions affecting night services and some peak-time connections remain in place until further notice. Please check the online timetable before every journey. It is always up to date.

International rail travel during the corona period

In coordination with our partner railways, and in accordance with the official requirements of neighbouring countries, international passenger services have been resumed in stages since mid-May – with partial restrictions. Since the end of June, international night trains have also been running again, initially with a reduced service.

Latest information on international connections.

Which services are currently available?

SBB has restarted offering services that could not be provided while the transitional timetable was in operation. Since 8 June, customers can once again order food and drinks in dining cars. The stipulations and protection measures for staff and customers in dining cars are essentially the same as in restaurants and cafés. Groups can also make reservations on trains again. Travel groups are responsible for following all the stipulations of the Federal Office of Public Health. On 8 June, SBB resumed unrestricted provision of luggage transport.

You will find an overview of the different rail catering offers in this article on SBB News.

Groups can also make reservations on trains again. Travel groups are responsible for following all the stipulations of the Federal Office of Public Health.

On 8 June, SBB resumed unrestricted provision of luggage transport.
Are the trains being cleaned more frequently than before the coronavirus crisis?
SBB has increased the frequency of cleaning in response to the crisis. Surfaces touched by customers such as grab poles, buttons, tables, arm rests and toilets are cleaned and disinfected several times a day. On particularly popular routes, additional cleaning is carried out en route.

Employees have been made aware of the need to comply with hygiene and conduct regulations.

How is hygiene being ensured at stations?
Hand-sanitiser dispensers have also been set up at the entrances to the 34 largest stations. Dispensers are also available at the entry to and exit from travel centres.

To ensure that the FOPH hygiene stipulations are adhered to, lifts may only be used by one person at a time. Queuing zones will also be set up at shops where necessary. Please find out about the opening times of the shop concerned directly at the location.

The waiting rooms in SBB railway stations are open again. Masks must be worn inside the waiting rooms.

What measures apply regarding tickets?
All ticket counters are open. You should still buy tickets online, in apps, or at ticket machines if possible. Contactless payments should be used at ticket counters wherever possible.

Passengers are still required to hold tickets. Passenger attendants will not touch SwissPasses and tickets when checking them until further notice but will instead check them at a distance.
How is SBB protecting its staff?
SBB staff are a key element of the protection plan for public transport. Staff in contact with customers will wear masks. Plexiglass barriers installed at staffed points of sale protect both staff and customers. Train drivers do not wear masks for safety reasons.

Tickets and passes will be checked by means of visual inspection until further notice so that passenger attendants do not have to touch them.

Many thanks to all staff who are keeping Switzerland moving at this time.